

ANNUAL ASSURANCE STATEMENT 2021

The Board of Management of Glen Housing Association confirms that it has reviewed and assessed comprehensive evidence to support this Statement that Glen Housing Association is compliant with:

- All relevant regulatory requirements as set out in Section Three of the Regulatory Framework
- The Regulatory Standards of Governance and Financial Management
- The relevant standards and outcomes of the Scottish Social Housing Charter
- Our statutory and legal requirements including tenant and resident safety, housing and homelessness.
- Our statutory and legal requirements with regard to equalities and human rights, including reviewing our approach to the collection and use of equalities data as per the 2021 Guidance.

The evidence we have in place combines reports, policies, advice and information which the Board monitors and oversees on an ongoing basis throughout the year to provide continuous assurance that Glen HA is compliant. During the assessment last year, areas for improvement were identified and the action plan put in place to address these have been monitored, actions completed and the plan updated. The Board is satisfied that none of these areas represent a material non-compliance.

In considering our compliance with our legal and regulatory requirements in 2021, we have taken account of the ongoing impact of the Covid-19 pandemic and consequent business, economic and social disruption. We have complied/continue to comply fully with the temporary changes to legislation and continue to follow national and local policy and requirements e.g. in respect of health and safety, physical distancing, travel, office opening, use of PPE, application of Test and Protect requirements and indoor gatherings.

We are confident that the measures that we have put in place and the contingency planning that we have implemented have ensured that we are able to continue to meet our responsibilities to our tenants, service users, regulators and funders. Where we have adopted revised standards of service delivery, we have communicated changes clearly to our tenants and are maintaining the necessary records to ensure a smooth resumption of our normal service levels *as they become possible*.

We recognise that we are required to notify the SHR of any changes in our compliance during the course of the year and are assured that we have effective arrangements in place to enable us to do so.

We confirm that this Assurance Statement is being published on our website following submission to the SHR.

As Chair, I was authorised by the Board at a meeting held on 20th October 2021 to sign and submit this Assurance Statement to the Scottish Housing Regulator.

Chair's Signature

Heather Murray

Date 20/10/21